

# Transit Tips

1. For the comfort of everyone, smoking, eating and drinking ARE NOT allowed on the bus.
2. Please have the exact fare or bus pass ready before boarding.
3. For safety please remain seated until the bus comes to a complete stop.
4. If you decide not to ride the bus, please call to cancel before the bus arrives, or you will be charged.
5. The bus must make several stops along the way, so plan a slightly longer travel time.
6. Please limit the amount of bags you may be carrying, as you may be charged for taking up needed seats.
7. Please be ready to board when the bus arrives.
8. During periods of heavy snowfall, buses may have to travel only on cleared roads.
9. Are you a frequent traveler? Buy a transit pass for convenience.
10. Fares subject to change.

Van Buren Public Transit has been providing public transportation services in Van Buren county since January 1979.

Service is available to anyone of any age who is capable of traveling.

*Fares, hours and days of service are subject to change. Please call for current schedule*

**Call**

**269-427-7921**

**1-800-828-2015**

E-mail: [rides@vbco.org](mailto:rides@vbco.org)

Visit our web page at

<http://www.vbco.org>

Community Information - Services -

A Directory of Public Transportation Options -

Click on the Van Buren Public Transit link.

610 David Walton Dr.,  
Bangor MI 49013



**Call In Advance**

All programs, activities and services will be provided equally, without regard to race, color, religion, sex, national origin or handicap as required by law.

# Welcome Aboard!



**Van Buren**  
**PUBLIC**  
**TRANSIT**

*Our business is picking up.*

**We'll be there for you.**

**Wheel Chair Lifts Available**

**Serving Van Buren County**

# HALF FARE RATES FOR STUDENTS, THE DISABLED AND SENIORS AGED 60 AND OVER.



## Types of Services

**DIAL-A-RIDE:** Provides curb to curb services within the Paw Paw and South Haven areas Monday through Friday.

**COUNTY WIDE RESERVATION:** Call 24 hours in advance for transportation within the boundaries of Van Buren county. (24 hours notice required for transportation outside the South Haven area.)

**CONTRACT:** Priority transportation services to agencies for their clients. (Charges vary due to needed assessment of services to be provided.)

**SPECIAL SERVICES:** Transportation services to groups or organizations within Van Buren county. (Out of county service is available for medical or legal appointments.)

Closed certain holidays.

Watch WWMT TV and/or listen to

Cosy 98.3 radio for weather related closings.

### **What is Van Buren Public Transit?**

Van Buren Public Transit is a public, not-for-profit transportation agency providing curb-to-curb, wheelchair accessible transportation to individuals who cannot access or afford other transportation alternatives. Our services reflect a commitment to meeting the mobility needs of the least able as well as to promoting mobility options for all.

### **What We Believe...**

- We believe that all people are entitled to live as independently as possible within their life circumstances.
- We believe that freedom of movement is a fundamental necessity in our society.
- We believe that everybody counts, regardless of age, health or income, and has a contribution to make to the community in which they live.

### **When is Service Available?**

VBPT's office hours are Monday-Friday: 9:00am-5:00pm (closed Saturday and Sunday) and VBPT's dispatch hours are Monday-Friday: 6:00am-6:00pm.

### **How Do I Schedule a Ride?**

Reservations are taken Monday through Friday from 8 a.m. to 5 p.m. Capacity and schedules are limited, so please call one to seven days before you need a ride. Please remember - it is not necessary for you to call seven days in advance in order to receive a ride. We do ask that you call as soon as you know you are going to need a ride (please no earlier than seven days) whenever possible. You may call on the same day you need service and we will do our best to find you a ride.



### **When Will I Be Picked Up and Returned Home?**

When scheduling a ride, you will be given a 15-20 minute time frame for your pickup (e.g. pickup time for a 10 a.m. appointment may be between 9:00 a.m. and 9:20 a.m.) Pickup times for transit between communities or outside city limits may vary by more than 30 minutes. You may wait in your residence until the driver arrives. The driver will honk the horn and will wait for up to three (3) minutes only, so please be ready. For your return trip, the driver will pick you up within 15 minutes of your requested return time. Should your trip times change, or you wish to cancel, please notify the scheduling office immediately.

### **What Does It Cost to Ride VBPT?**

The fare will vary depending on how far you travel. For specific fare information in your area, call our scheduling office or see the South Haven, Paw Paw and county wide service. Fares are posted on buses.

### **How Do I Pay?**

Drivers do not carry change, so please have your fare ready to put in the fare box when boarding. Checks are accepted, however we do not accept credit cards. *Save money and purchase a Van Buren Public Transit Pass. Call our scheduling office at 269-427-7921 or 1-800-828-2015 for more details.*

# Call 269-427-7921 or 1-800-828-2015